## Cookies Policy

### Cookies

This cookies policy applies to Czarnikow Group Limited and its group companies' ("Czarnikow", "we", "our", "us") use of cookies and other similar tracking technologies, including device identifiers (collectively referred to as "cookies"), in relation to:

a)  our website at czarnikow.com;
b)  our client web portal at czapp.com; and
c)  our mobile application Czapp

(collectively,  the "Site"),

Further details about the information we collect about your devices can be found in our Privacy Policy.

### Consent

Our Site uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. By using the Site you consent to the use of cookies in accordance with this cookies policy.  You will have seen a pop up to this effect on your first visit to the Site. Although it will not usually appear on subsequent visits, you may withdraw your consent at any time by following the instructions below.

### Disabling cookies

If you do not agree to our use of cookies on the Site please disable them by following the instructions for your browser set out here. Please note that some of the uses of the Site and the services provided on the Site will not function so well if cookies are disabled.

Where the organisation setting the cookie provides an automated disabling tool in respect of its cookie(s) we list below the name of that organisation, the category of cookies it sets together with a link to its automated disabling tool. In all other cases, we list the names of the cookies themselves and their source at the date of this cookies policy so that you can easily identify and disable them if you want through your browser controls.

After your initial visit to the Site the cookies set when you visit the Site may change. This cookies policy will always allow you to know who is placing cookies and for what purpose, and give you the means to disable them, so you should check it from time to time.

### What are cookies?

A cookie is a small file of letters and numbers which are downloaded to your device when you visit a website.

Cookies are then sent back to the originating web domain on your subsequent visits to that domain. Most web pages contain elements from multiple web domains, so when you visit the Site your browser may receive cookies from several sources.

Cookies are useful because they allow a website to recognise a user's device. Cookies allow you to navigate between pages efficiently, remember preferences and generally improve the user experience.

Session cookies are deleted automatically when you close your browser and persistent cookies remain on your device after the browser is closed (for example to remember your user preferences when you return to a website).

**What type of cookies does Czarnikow use?**
We describe below the categories of cookies that are set by Czarnikow, its affiliates and its partners when you visit the Site.

**Strictly necessary cookies**
These are essential cookies that are required for the administration and operation of our Site. They are necessary for our Site to function properly and to enable you to move around the Site and use its features. They include, for example, cookies that enable you to log into secure areas of our Site.

**Analytical/performance cookies**
We may also use analytics cookies via analytics service providers (including Google Analytics) to analyse how our visitors use the Site and to monitor the Site's performance, such as in relation to website traffic analysis and reporting. Analytics service providers generate statistical and other information about the use of the Site by using cookies, which are stored on users' computers. They allow us to recognise and count the number of visitors and to see how visitors move around our Site when they are using it. This helps us to improve the way our Site works, for example, by ensuring that users are finding what they are looking for easily. The information generated relating to the Site may be used to create reports about the use of the Site and the analytics service provider will also store this information.

**Functionality cookies**
In addition we may also use functional cookies that allow our Site to remember choices you have made in relation to the Site so as to provide a more personalised and enhanced user experience by remembering your preferences (for example, remembering your password) and by delivering content specific to your interests.

Local Shared Objects ("Flash cookies")
In addition to the above cookies, we may use Local Shared Objects, also referred to as "Flash cookies," on the Site. These are used to enhance your user experience, for example, by storing your user preferences and settings, such as your volume/mute settings, and in connection with animated content on the Site. Local Shared Objects are similar to browser cookies, but can store more complex data than simple text. By themselves, they cannot do anything to, or with, the data on your computer. Like other cookies, they can only access personally identifiable information that you have provided on the Site, and cannot be accessed by other websites. To find out more about Flash cookies or how to disable them, please click here.

HTML email web beacons

Our emails may contain a single, campaign-unique "web beacon pixel" to tell us whether our emails are opened and verify any clicks through to links within the email. We may use this information for purposes including determining which of our emails are more interesting to you and to query whether users who do not open our emails wish to continue receiving them. The pixel will be deleted when you delete the email. If you do not wish the pixel to be downloaded to your device,

you should select to receive emails from us in plain text rather than HTML.  Some of the pages on the Site may also contain web beacons and allow us to count visitors who have viewed our pages. They allow us to develop statistical information about the activities and features that most interest our consumers for the purpose of providing more personalised content. In general, they are not used to access personally identifiable information without your consent.]

Use of IP addresses and web logs

We may also use your IP address and browser type to help diagnose problems with our server, to administer the Site and to improve the service we offer to you. An IP address is a numeric code that identifies your computer on the internet. Your IP address might also be used to gather broad demographic information.

We may perform IP lookups to determine which domain you are coming from (e.g. google.com) to more accurately gauge our users' demographics.

**Cookies policy does not cover third party websites**

Please note that this cookies policy does not apply to, and we are not responsible for, the privacy practices of third party websites that may be linked to the Site.

**Changes to the cookies policy**

We may update this cookies policy and we would encourage you to review the policy from time to time to stay informed of how we are using cookies. This cookies policy was last updated on 25th April 2019.